Sch Solutions
Schools • Business • Personal

15484, 20- 22 Wenlock Road,
London, N1 7GU, UK

T: 0845 519 6865
E: info@schsolutions.co.uk
E: support@schsolutions.co.uk
E: helpdesk@schsolutions.co.uk
W: www.schsolutions.co.uk

We make IT, easy for you

Our Partnership and Alliances:

DELL

SMART Technologies

BT

hp

SOPHOS

INGRAM MICRO

ab tutor

Microsoft

...Keeping on top of what's going on in your school...

Sch Solutions Limited

Sch Solutions is a UK based Company formed in 2010 and offers practical IT Support to Schools and Businesses in London area.

Our difference is end to end complete IT services. Not only can we get your ICT up and running, we provide warranty services to your equipments, maintenance and support through the full life cycle management. We provide personalised worry free service based on your needs and requirements.

Positive word of mouth and we build strong relationship

Our clients are the most important to us. We build our business connections on honesty and integrity ensuring that our relationships lasts. We actively seek opportunities for both clients and suppliers, often going far beyond the traditional means of networking.

Highly Qualified Team Members:

All our engineers are DBS cleared and have high qualifications, including: MCSA, CCNA and more, with at least 10+ years experience in IT. Our support hotline is available Monday to Friday from 8:30am till 5:30pm.

We are here to help you!

Sch Solutions offers a wide range of IT services for our customers to ensure trouble-free operation, extensive support on all aspects of IT services to make the Learning Management System easily accessible to users.

Our Services Level Agreements *(SLA)* integrates the Schools and Businesses into Sch Solutions support structure. The agreement can be tailored to the specific needs of the schools and businesses which includes, comprehensive IT support to teacher and overall IT requirements.

We have an in-depth experience of supporting and knowledge of what is required to run Management Information System *(MIS)* in primary schools, including many years experience of working in Integris.

Our MIS support team is fully setup to provide high quality Integris support. We achieve this with a combination of site visits, phone and remote support. You may contact us via our helpdesk.

integris   TUCASI

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Description for Admin		Check ✓
RM Education software (Integris G2 & RM Finance) with onsite remote and telephone support		
SCO / Dinner Money Tucasi support / Target Tracker		
Setup and configuration of school website		
Setup and configuration of school email accounts		
Technical support and hardware maintenance for PCs / notebooks and printers connectivity		

(License fees not included)

Description for Curriculum		Check ✓
Desktop Support: Support for all desktop in the ICT Suite and classrooms		
Printer Support: Support all printers in the school, locally or connected to the network		
Curriculum Software Support: Support to the curriculum based software used in the school		
Hardware Inventory: Maintaining and updating the investory for all the IT related hareware in the school		
Teachers Laptop Support: Support for all the teacher's laptops in the school		
Internet and Network Support: Support for internet access, network infrastructure management, intranet and protection against viruses		
Interactive White Board Support: Support for projectors, interactive whiteboards and Smart Panels (Promethean, SMART, iBoard, etc)		
Remote Access: Remote access to the school servers and computers		
Server Support: Providing server support for Microsoft, ABtutor or RM CC4 server		

Rates	
Ad-hoc Rate Out of SLA *(Minimum 2 hours)*	£65.00
Annual Price - Regular 39 Half Day Visits *(3 hours - Suitable for small primary schools)*	£3,861.00
Annual Price - Regular 39 Full Day Visits *(6 hours - Suitable for medium/large primary schools)*	£7,722.00

* These are only guiding prices, on request we will quote you the price of your school according to your requirements

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ICT Services for Schools and Businesses

We provide full IT support, precruitment and take complete responsibility for our overall IT requirements for our schools and clients.

Our support is designed to relief any technical problem and for teachers/clients to focus on their core tasks.

Our range of services includes setting up, helping with interactive white board, audio/video smart panels, support of Fronter Platform and PC, laptops hardware or software problems. We provide courses to support the introduction for new softwares.

Our Managed Services proposition is designed to give our partners advantage - to reduce their cost, help them to improve the performance of their systems, and protect their long-term investments in IT.

To get in touch, please contact:

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How will IT Benefit?

Sch Solutions provides you the freedom of choosing from various pre-defined structures of SLA or to build your own package of services depending upon your requirements.

We will allocate one of our qualified engineers, just for your school or business, which will give a personal touch to the services. This will enable the school or business and us to work closely and resolve the issues more efficiently.

All our engineers are DBS certified and highly qualified with many years of IT experience. We work closely with hardware vendors, which enable us to supply hardware on discounted prices.

We provide advice and guidance, helping Schools and Businesses to purchase wisely and at lower cost. You may contact our help-desk and have the ability to submit IT ticket support. Our support hotline is available Monday to Friday from 8:30am till 5:30pm.

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